



www.Secure-Rite.com
1.888.861.3955

Life Fits Here.™

CUSTOMER SERVICE REPRESENTATIVE (CSR)

You are a people person and love details. You enjoy working within a team environment and have a positive, upbeat personality. You have been dreaming of a position that allows you to pour your passion for people, excellence and community into helping customers while working for a fast-growing company that still feels like family. You recognize that sometimes it takes some **Cowboy Grit** to get the job done, and you are just the one that can do it.

You have a strong sense of urgency, are agile, and are known as the person that **gets things done**. You want to make a difference every day with your skills, talents, and abilities. Exceeding a customer's expectations is how you think.

Secure-Rite Mobile Storage (www.Secure-Rite.com) serves mobile storage needs in BC and Alberta from our locations in Kelowna, Vernon, Penticton, Calgary and most recently – Vancouver!

In this position, the Customer Service Representative (CSR) will be responsible, as part of a team of CSRs, for incoming customer inquiries, bookings, and ensuring that details are captured and communicated effectively. You will also be responsible for sending sales and rental agreements, quotations and information requested by our customers. The CSR plays a **critical** role in delivering exceptional customer to our customers.

The ideal candidate will readily demonstrate Secure-Rite's Core Values of **Excellence** (our goal in everything), **Community** (people matter to us), **Agility** (we move at the speed of business), and **Cowboy Grit** (we work hard and get things done). In addition, the ideal candidate will have a minimum of two years' experience in an office environment with Microsoft Office products.

If this sounds like you, Secure-Rite Mobile Storage needs you on our Kelowna team!

We are an equal opportunity employer and considers all qualified applicants equally without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran status, or disability status.

Reference ID: CS2021K-4

Job Types: Full-time, Permanent

Salary:

\$19.00-\$21.00 per hour

Benefits:

- Casual dress
- Company events
- Dental care



www.Secure-Rite.com

1.888.861.3955

Life Fits Here.™

- Disability insurance
- Employee assistance program
- Extended health care
- Life insurance
- On-site parking
- Paid time off
- Profit sharing
- Vision care
- Wellness program

Schedule:

- 8 hour shift

COVID-19 considerations:

COVID-19 Safety plan in place.

Education:

- Secondary School (preferred)

Experience:

- Customer service: 1 year (required)

Work remotely:

- No